

"I had to call twice and both times they were extremely nice. I hadn't called for a password reset in over a year and I was frustrated but they were so helpful. Thanks – I appreciate it!"

Department of Corrections & Rehabilitation
Minot

"They did a wonderful job of troubleshooting and calling the appropriate people. Both Saturday and Sunday they were available to help (after hours !) and made sure that Monday morning (when the people working on the fiber at BSC were available) that things were back to normal. Great job."

Washburn 4
Washburn

"handled my embarrassing problem very quickly, without making me feel any worse. Promptly responded and even with a "thank you!" Much appreciated!"

Jamestown State Hospital
Jamestown

"Although I do not often take time to complete a survey, I wanted to confirm that I have been uniformly "Very Satisfied" with the service provided by everyone in your organization. Thank you very much."

Bank of North Dakota
Bismarck

"There is nothing more to say than it was a great experience to work with ITD. There are no complaints of any kind. Every time ITD is called upon, they have treated me with the utmost respect! I wish all my trouble shooting would go as smooth as ITD."

Youth Correctional Center
Mandan

"I have called probably 4-5 times with being locked out of my account. Every time I have had a problem, it has been resolved immediately - WOW - great job. Keep it up."

Pembina County - Sheriff's Office
Cavalier